

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

PATENT APPLICATION SERIAL NO. _____

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE
FEE RECORD SHEET

02/12/2004 YPOLITE1 00000024 10773682

01 FC:2001	385.00 OP
02 FC:2202	-378.00 OP
03 FC:2201	258.00 OP

Adjustment date: 05/05/2004 EEKUBAY1
02/12/2004 YPOLITE1 00000024 10773682
02 FC:2202 -378.00 OP
03 FC:2201 -258.00 OP

05/05/2004 EEKUBAY1 00000011 10773682

01 FC:2201	43.00 OP
------------	----------

Repln. Ref: 05/05/2004 EEKUBAY1 0009531000
DAH:061050 Name/Number:10773682
FC: 9204 \$593.00 CR

PTO-1556
(5/87)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

STATUS AND ENTITY
BRANCH

2004 APR 13 PM 2:58

Applicant : Joseph Bates et al.
Serial No. : 10/773,682
Filed : February 6, 2004
Title : METHOD OF DISPLAYING MESSAGE IN AN INTERACTIVE COMPUTER
PROCESS DURING THE TIMES OF HEIGHTENED USER INTEREST

Art Unit : Unknown
Examiner : Unknown

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

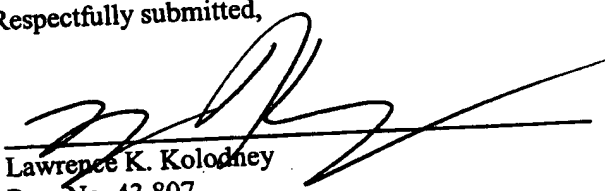
REQUEST FOR REFUND

On February 6, 2004, Applicants paid the required fees for the above-entitled patent application by way of an enclosed check for \$1,021 (copy enclosed). Applicants incorrectly calculated the charges for this application. Accordingly, the charges for filing this application should have been \$428.00, a \$385 filing fee (small entity status under 37 CFR §1.27); and \$43 for one independent claim. Applicants submit that there are 9 total claims and 4 independent claims as specified in the Preliminary Amendment filed concurrently with the application.

Applicants respectfully request that the amount of \$593 be refunded to Fish & Richardson's Deposit Account No. 06-1050 as a credit.

Respectfully submitted,

Date: 4/9/04

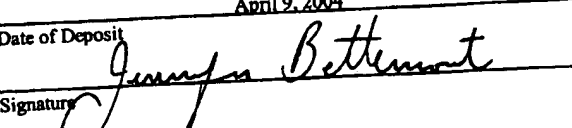

Lawrence K. Kolodney
Reg. No. 43,807

Fish & Richardson P.C.
225 Franklin Street
Boston, MA 02110-2804
Telephone: (617) 542-5070
Facsimile: (617) 542-8906

20827170.doc

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

April 9, 2004
Date of Deposit

Signature
Jennifer Bettencourt
Typed or Printed Name of Person Signing Certificate

FISH & RICHARDSON P.C.

225 Franklin Street
Boston, Massachusetts
02110-2804

c 176292
STATUS AND ENTITY
BRANCH

PAY *Due Howard Twenty-one*

2004 APR 13 PM 2:58

DOLLARS

TO THE ORDER OF

COMMISSIONER OF PATENTS AND TRADEMARKS

DATE AMOUNT

11/26/04 1121.
FISH & RICHARDSON P.C.

52-153/112



Fleet Maine, N.A.
www.fleet.com
South Portland, ME

BY *AS / AR*

12888-010002JUB

176292 011201539 80 07 123